GRADING SCALE FOR CHROMEBOOKS

Grade A
- Product has minimal use “like new” appearance
- LCD in “like new” condition—has no visible scratches.
- Near pristine through and through.
- Trackpads clicking freely on all factory functional corners.
- Completely tested and fully functional.

Grade B
- Product has light to normal wear
- Minimal/barely visible scratches and scuffs; nothing more than an inch long; nothing deep.
- No etching, no permanent marker or added paint.
- No obvious or excessive corner wear
- No cracks, missing plastic, dings, dents, loose parts, blemishes or missing feet.
- No missing or damaged parts, letters, logos, etc.
- No screen issues or defects.
- No screen burn/rash. If present it will not be noticeable with LCD on.
- Completely tested and fully functional. All ports and features must work properly.
- Trackpads clicking freely on all factory functional corners.

Grade C
- Can have visible scratches and scuffs and corner wear. Can have closed (hairline) cracks but no open cracks, missing plastic.
- Can have missing feet but no missing parts.
- Can have engraved stamp/logo, etching (with our approval).
- Wear and tear is more noticeable than a Grade B
- Noticeable blemishes like light scrapes, scuffs.
- Marker writing must be small, minimal, be removeable or be able to diminish the visual effect.
- Screen burn/rash somewhat noticeable with LCD on but not a visual obstacle.
- LCD contains minimal/minimum blemishes/spots that can be noticeable during normal operation
- Completely tested and fully functional.
- Trackpads clicking freely on all factory functional corners. (some models only require 2 corners)

Grade D (cosmetic failure)
- Product is in working condition but needs cosmetic replacement parts but not LCD or glass.
- Moderate to severe cosmetic damages; missing Manufacturer logo or name.
- Product contains non-LCD breakages, cracks and noticeable LCD blemishes.

Grade F (functional failure)
- Product is locked and not usable; Complete unit but unable to access
- One or more functional failures.
- Trackpad not clicking on all factory functional corners; trackpad stuck.

Grade P (parts unit)
- Major damage or major parts missing or damaged