



## **GRADING REQUIREMENTS FOR CHROMEBOOKS**

### **Grade A**

- Unit has minimal use “like new” appearance
- LCD in “like new” condition-has no visible scratches.
- Near pristine throughout.
- Completely tested and 100% fully functional.

### **Grade B**

- Unit has light to normal wear
- Minimal/barely visible scratches and scuffs; nothing more than an inch long; nothing deep.
- No etching, no permanent marker or added paint.
- No excessive corner wear.
- No cracks, missing plastic, dings, dents, loose parts, blemishes or missing feet.
- No missing or damaged parts, letters, logos, etc.
- Minimal screen burn/rash.
- Completely tested and 100% fully functional.

### **Grade C**

- Unit has visible scratches and scuffs and corner wear. Can have closed (hairline) cracks but no open cracks, missing plastic.
- Can have engraved stamp/logo, etching.
- Missing decal type (not embedded) manufacturer logo or name; missing feet on bottom.
- Wear and tear more noticeable than a Grade B
- Noticeable blemishes like light scrapes, scuffs.
- Small permanent marker or ID stamping typically acceptable.
- LCD contains blemishes/spots/screen burn that can be noticeable but not pronounced during normal operation
- Completely tested and 100% fully functional.

### **Grade D**

- Unit is tested and is fully functional.
- Moderate to major cosmetic issues including cosmetic repair but not LCD or glass.

### **Grade F**

- Unit has no major cosmetic issues.
- Unit has 1 or more functional issues.

NOTE: Certain models have inherent issues, i.e. Acer C series are prone to a cloudy, scratched LCD bezel and trackpads that are stuck or very sluggish. Samsung XE series are prone to sprung or broken SIM door; missing plastic near audio port and trackpads that are stuck or very sluggish. These units would be a Grade D or F.